

From: Eddie DiVito [mailto:edivito@pesengineers.com]

Sent: Tuesday, May 10, 2005 2:52 PM

To: Mike Wisner

Subject: RE: Referral

Dear Mike,

I have been with PES for almost 8 years and have not seen a company strive for customer satisfaction as I have seen in Repro Products. If I ever have a problem, short on supplies or need service on our Océ' TDS600 plotter, I know that I can count on Repro Products to get things done. You cater to me and my company and service like that is hard to come by. Keep up the good work and I look forward to speaking with you soon.

Regards,

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